

ACPA22 Convention Accessibility Guide

6-9 March 2022 | St. Louis, Missouri USA

Table of Contents

ACPA22 Convention Accessibility Guide	1
Table of Contents	1
Welcome to ACPA22!	2
Contact Personnel	2
Accommodation Requests	3
Interpreting Services	3
Air Travel	3
St. Louis Lambert International Airport (STL)	3
Parking & Ground Transportation at STL	5
Accessible Parking	5
Parking and Cell Phone Lots	5
Shuttle Services	6
Transportation: Getting Around St. Louis	6
Metro Transit	6
Ride Share Apps (Uber & Lyft)	6
ADA Accessible Taxis	7
Convention Hotels	7
Marriott St. Louis Grand (Headquarters Hotel)	7
Courtyard St. Louis Downtown/Convention Center	8
Holiday Inn St. Louis Downtown/Convention Center	10
America's Convention Center	10
Alcoholics Anonymous and Narcotics Anonymous	12
Drugstores	12
Medical Equipment Rentals	13
MAPS	14

Welcome to ACPA22!

Welcome to St. Louis, Missouri! St. Louis is a unique city with a variety of options to engage with during your time at convention. This guide is designed to provide information on accessibility relative to your experience at convention.

The Convention Planning Team, in conjunction with the Coalition for (Dis)Ability, attempted to provide information related to accessibility attendees should find useful during their time at the ACPA22. Should you have questions or a need not addressed within this guide, contact the Access Chair for ACPA22 (information below).

For more information about ACPA22, visit this convention website at <https://stlouis2022.myacpa.org/>.

Contact Personnel

The following personnel can assist you with questions you may have regarding accessibility at ACPA22.

ACPA22 Convention Access Coordinator
Chris Stone
chris.stone@wustl.edu
He/Him/His

ACPA22 Equity and Inclusion Chair
Patrick Romero-Aldaz
promeroaldaz@gmail.com
He/Him/His

ACPA22 Convention Chair
Jason Cottrell
Jason.Cottrell@ed.gov
He/Him/His

Accommodation Requests

ACPA seeks to provide an inclusive and equitable experience for attendees. Disabled individuals requiring accommodations for the ACPA22 Convention should indicate the nature of their request in the Convention registration or contact the Convention Access Coordinator, Chris Stone (access@acpa.nche.edu), as soon as possible, or by Friday, February 11, 2022. While reasonable efforts will be made to coordinate accommodations whenever notification is provided, requests received after the priority date cannot be

guaranteed.

Interpreting Services

American Sign Language (ASL) Interpreters are available for all Convention activities and must be requested per the Accommodation Request Guidelines.

Air Travel

St. Louis Lambert International Airport (STL)

10701 Lambert International Blvd St. Louis, MO 63145

www.flystl.com

St. Louis Lambert International Airport (STL) strives to serve the needs of all travelers. The Airport has an Information and Paging Booth with staffing from 7am to 11pm daily. Information Booth staff handle all passenger paging (voice and visual for hearing impaired) and can answer your questions including airport services, airlines, parking and ground transportation. Call 314-890-1333 for assistance.

Lambert International Airport offers the following information related to accessibility at their facility.

STL Accessibility page: <https://www.flystl.com/about-us/accessibility>

STL General Information and Paging

Phone: 1-314-890-1333

TTY: 1-800-262-3335

Lost & Found: 1-314-890-1370

Airlines Serving STL

STL by a number of international and domestic service providers

<https://www.flystl.com/flights-and-airlines/airlines>

Security Checkpoints for Individuals with Disabilities

The TSA has specially designed lanes at security checkpoints for persons with disabilities. To help expedite your passage through the security checkpoint, and for information on what items are prohibited onboard the aircraft, visit www.TSA.gov or call (866) 289-9673. Email: tsa-contactcenter@dhs.gov.

TSA Cares is a national helpline that provides travelers with disabilities, medical conditions and other special circumstances additional assistance during the security screening process. They can be reached at (855) 787-2227. Call 72 hours prior to traveling with questions about screening policies, procedures and what to expect at the security checkpoint.

The TSA also provides on-site Passenger Support Specialists. Travelers requiring special accommodations, or who are concerned about the security screening process, may ask a TSA officer or supervisor for a Passenger Support Specialist who can provide on-the-spot assistance.

Wheelchair & Guide Assistance

Many services such as skycaps, sighted guides and wheelchairs are provided by the airlines to their passengers, and are free-of-charge. The Airport does not provide these services.

For the best accommodation, please contact your airline in advance to request. Airlines will provide wheelchair assistance at Terminal curbside.

Wheelchair services are provided free of charge by the airlines for their passengers. A trained staff member will escort and assist the traveler through the entire airport process. Please contact your airline in advance to request this service. For information on each airline serving STL, visit: <http://www.flystl.com/flights-and-airlines/airlines>.

Approaches and Entrances

Route of travel into Terminals does not require use of stairs.

Most entry doors are automatic open and close.

Elevators

STL offers elevators between the lower and upper levels in the Terminals and all parking garages. Elevators with Braille signage and raised numbers & audible information are in each of the terminals and parking garages.

Restrooms

Accessible restrooms and Companion Care Family Restrooms are located throughout the Lambert International Airport. These facilities are indicated by the International Symbol of Accessibility.

TTY/TDD Telephones

Telephones with communication devices for Deaf and Hearing Impaired are located in all airport terminals and concourses.

STL provides a map of TTY locations:

<https://www.flystl.com/uploads/documents/accessibility/Public-Telephone-TTY-Location-Map-4-10-17.pdf>.

Service Animal Relief Areas (SARA)

STL offers six (6) Service Animal Relief Areas:

- T1 Exterior near Exit 6
- A Gates near A16
- C Gates near C24
- T2 Exterior near Exit 15
- T2 E Gates near E4
- T2 E Gates near E40

STL **SARA** Locations Map:

<https://www.flystl.com/uploads/documents/accessibility/STL-Service-Animal-Relief-Area-Map-June-2017.pdf>

Parking & Ground Transportation at STL

Accessible Parking

Accessible Parking for disabled travelers is reserved in Terminal 1 & Terminal 2 parking garages. Accessible Parking is located in proximity to elevators.

Parking and Cell Phone Lots

<https://www.flystl.com/parking-and-transport/parking>

Parking lots and garages at STL provide accessible parking spaces. Parking facilities are open 24 hours per day, 365 days per year. For rates and additional details:

<http://superparkinglot.com>.

Vehicles are not permitted to remain stopped in the Arrivals areas, and any vehicles not immediately picking up a passenger will be asked by security to keep moving. **Cell Phone Lots**, located near each terminal, provide free waiting zones for motorists picking up passengers curbside.

Shuttle Services

Shuttle services to Super Park lots and Terminal Shuttle are accessible, and provided free of charge.

For airport parking questions:

ABM Parking of St. Louis

314-890-2800

www.superparkinglot.com

Car Rental, Taxis, Hotel Shuttles, Mass Transportation, & Ride Apps (Lyft/Uber)

<https://www.flystl.com/parking-and-transport/transportation>

Transportation: Getting

Around St. Louis

Metro Transit

<https://www.metrostlouis.org/>

All Metro services – MetroBus, MetroLink and Metro Call-A-Ride – are accessible, and eager to help you understand the best way to use their services to travel throughout the region.

Metro Accessibility: <https://www.metrostlouis.org/accessibility/>

Think of Metro as a complete system designed so you can park, take a train or bus, change from one to the other and even change back again, using any combination of travel that helps get you where you're going – safely, comfortably and conveniently.

How to Ride: <https://www.metrostlouis.org/how-to-ride/>

Plan your Metro Trip: <https://www.metrostlouis.org/planner/>

NOTE: The Transit Access Center is currently open to visitors by appointment only. To reach the Transit Access Center, call 314-982-1510 or email adaservices@metrostlouis.org.

Ride Share Apps (Uber & Lyft)

Uber and Lyft offer significant coverage throughout the St. Louis area—including at Lambert International Airport. Riders requiring wheelchair accessible transportation should be aware Uber currently guarantees wheelchair accessible options through **UberWAV** (Wheelchair Accessible Vehicles) on the Uber App for both Android and Apple devices.

ADA Accessible Taxis

Taxi services operate outside each STL terminal, and can be found on the Arrivals level. A dispatcher is available to support individuals requiring assistance, including those seeking an accessible taxi. Dispatchers are visually identified by their bright yellow vests.

It is recommended to directly call the taxi service in advance to ensure accessible taxis when needed.

Metropolitan Taxicab
314-773-1000

A-Best Taxi Service
314-781-1515

St. Louis Airport Taxi Council
314-740-8909

Metro West Transport
636-272-TAXI (8294)

Convention Hotels

The ACPA22 Convention will utilize 3 hotels. Accessibility for each hotel is described in the following sections.

All of the Convention Hotels have mobility and hearing accessible room types and features. When selecting your hotel in the ACPA22 Housing portal, indicate any needs you have in relation to your accommodations at that time. If you need assistance contact, Tricia Fechter Gates, ACPA Deputy Executive Director pfechter@acpa.nche.edu.

Marriott St. Louis Grand (Headquarters Hotel)

800 Washington Avenue
St. Louis, Missouri 63101
617-236-2000

Closest MetroLink/MetroBus stop: Convention Center (600 N. 6th Street)

Marriott St. Louis Grand is located directly across the street from the Washington Avenue entrance to America's Convention Center, and is the closest hotel to the Convention center and site to a number of ACPA Convention activities. Marriott's main entrance is on the corner of Washington Avenue and North 8th Street.

Accessible Guest Rooms:

- Accessible guest rooms with 32" wide doorways
- Accessible route from public entrance to accessible guest rooms
- Alarm clock telephone ringers
- Bathroom grab bars
- Bathtub grab bars
- Bathtub seat
- Door night guards, lowered
- Doors with lever handles
- Flashing door knockers
- Hearing accessible rooms and/or kits
- Roll-in shower
- Shower wand, adjustable
- TTY/TTD available
- TV with close-captioning

- Toilet seat at wheelchair height
- Vanities, accessible
- Viewports, lowered

For detailed information about the physical features of accessible rooms, common areas, or special services relating to a specific disability, call 314-621-9600.

Marriott St. Louis Grand offers accessible:

- Registration Desk and Desk Pathway
- Business Center
- Fitness Center
- Meeting Spaces and Ballrooms
- Restaurants/Lounges
- Elevators
- Accessible Self-Parking

Marriott St. Louis Grand Accessibility Information:

<https://www.marriott.com/hotels/fact-sheet/travel/stlmg-marriott-st-louis-grand/#accessibility>

Service Animals

Marriott International Inc. complies with the Americans with Disabilities Act (ADA) and state/local laws regarding Service Animals. Guests traveling with a Service Animal will not be charged a pet fee, also known as a pet cleaning fee. Charges may be incurred, however, should a Service Animal damage or soil the Hotel.

Courtyard St. Louis Downtown/Convention Center

823-827 Washington Avenue
St. Louis, Missouri 63101
314-231-7560

Closest MetroLink/MetroBus stop: Convention Center (600 N. 6th Street)

The Courtyard St. Louis Downtown/Convention Center is the next closest Convention hotel. While next to the Convention Center, no ACPA Convention activities will take place at the Courtyard. An Accessible entrance is available on the corner of Washington Avenue and North 9th Street.

Accessible Guest Rooms:

- Accessible guest rooms with 32" wide doorways
- Accessible route from public entrance to accessible guest rooms
- Alarm clock telephone ringers
- Bathroom grab bars
- Bathtub grab bars
- Bathtub seat
- Door night guards, lowered

- Doors with lever handles
- Flashing door knockers
- Hearing accessible rooms and/or kits
- Roll-in shower
- Shower wand, adjustable
- TTY/TTD available
- TV with close-captioning
- Toilet seat at wheelchair height
- Vanities, accessible
- Viewports, lowered

Courtyard St. Louis Downtown/Convention Center offers accessible:

- Registration Desk and Desk Pathway
- Business Center
- Fitness Center
- Meeting Spaces and Ballrooms
- Restaurants/Lounges
- Elevators
- Accessible Self-Parking

Parking

The Courtyard Marriott offers Off-site parking for \$30 daily and Valet parking for \$40 daily. This location cannot accept oversized vehicles, please contact S&P Parking at 314-621-1600 in advance to arrange.

Courtyard St. Louis Downtown/Convention Center Accessibility Information:

<https://www.marriott.com/hotels/fact-sheet/travel/stldw-courtyard-st-louis-downtown-convention-center/#accessibility>.

Individuals with additional questions or specific disability-related concerns may call 314-231-7560.

Service Animals

Marriott complies with ADA and state/local laws regarding Service Animals. Guests traveling with a Service Animal will not be charged a pet fee, also known as a pet cleaning fee. Charges may be incurred, however, should a Service Animal damage or soil the Hotel.

Holiday Inn St. Louis Downtown/Convention Center

811 North Ninth Street
St. Louis, Missouri 63101
314-421-4000

The Holiday Inn St. Louis Downtown/Convention Center is the furthest of the sponsored hotels for Convention 2022, though still just .3 miles by vehicle. No official Convention activities are hosted at this location.

Accessible Guest Rooms:

- Portable Bathtub Seats
- Closed Caption TVs
- Visual Alarm/Alert (also in Public Areas)
- Communication Kits with Visual Alarms

Holiday Inn St. Louis Downtown/Convention Center offers accessible:

- Registration Desk and Desk Pathway
- Business Center
- Exercise Facilities
- Pool
- Meeting Rooms (4)
- Restaurants/Lounges
- Elevators
- Accessible Self-Parking

Service Animals

Holiday Inn allows Service Animals, with a strict No Pets Policy.

America's Convention Center

The Convention Center will be the site of many different Convention activities including the Opening and Closing Sessions, Career Wellness, and lots of great presentations from your fellow colleagues. Overall, this facility is ADA compliant.

The Convention Steering Team has incorporated accessibility considerations into its planning efforts, strives to provide an inclusive and accessible experience for attendees with disabilities. If you have any specific questions, contact the Convention Access Coordinator, Chris Stone, at access@acpa.nche.edu.

Parking & Transportation

Paid parking is available in multiple locations (garages and surface lots) around the Convention Center. The Convention Center's recommended parking providers can be found at <https://explorestlouis.com/wp-content/uploads/2021/09/Downtown-Preferred-Parking-Map-9-7-21.pdf>.

For additional information about getting around St. Louis: www.getaroundstl.com

Accessible parking can be found at a number of venues near the Convention Center. (In order of closest to furthest from the Convention Center's Washington Avenue Entrance):

7th Street Garage
601 Locust Street
St. Louis, MO 63101
314-588-8690

St. Louis Convention Center Hotel Garage
419 N. 9th Street
St. Louis, MO 63101
314-621-4407

St. Louis Center East
420 N. 6th Street
St. Louis, MO 63101
314-231-9108

Ninth Street Garage
911 Olive Street
St. Louis, MO 63101
314-621-3858

10th and Pine
913 Pine Street
St. Louis, MO 63101
314-241-7777

Central Downtown Garage
707 Pine Street
St. Louis, MO 63101
314-589-6024

Kiener West Garage
604 Pine Street
St. Louis, MO 63101
314-421-0461

Park Pacific Parking Garage
1212 Olive Street
St. Louis, MO 63101
314-242-1440

Restrooms

Several Accessible Restrooms are located throughout the facility. Refer to the maps of the Convention Center at the end of this guide for locations and directions.

Animal Relief Area

Attendees with Service Animals will find a number of outdoor grassy areas and public greenspace near America's Convention Center.

Alcoholics Anonymous and Narcotics Anonymous

Due to ongoing Covid implications while some St. Louis area AA meetings have resumed in person, many continue to occur in a virtual or hybrid model. Individuals are encouraged to use the following links to find current meeting opportunities in and around the St. Louis area.

AA Virtual Meetings - Where and When (pdf):

<https://aastl.org/wp-content/uploads/2022/01/In-Person-Meetings-1-14-22-1240.pdf>

AA In Person Meetings - Where and When (pdf):

<https://aastl.org/wp-content/uploads/2022/01/In-Person-Meetings-1-14-22-0910.pdf>

Narcotics Anonymous St. Louis - <https://stlna.missourina.org/>

NA Find a Meeting

https://stlna.missourina.org/find-a-meeting-2/?doing_wp_cron=1642201263.6534709930419921875000

Drugstores

The following drugstores are located in relative proximity to the Cervantes Convention Center.

CVS Pharmacy (.4 miles)

315 N 9th St
314-436-7491

Walgreens (1.9 m)

1530 Lafayette Ave
314-678-1039

Walgreens (2.4 m)

1400 N Grand Blvd
314-534-3853

Globe Drug (2.0 m)

1900 S. Broadway St
314-241-0967

Medical Equipment Rentals

The ACPA22 Convention Planning Team does not have access to personal use devices such as wheelchairs, scooters, or canes. However, there are several businesses in the local area that can provide options for individuals who may need to temporarily rent or purchase medical equipment.

St. Louis Wheelchair
1436, 5240 Oakland Ave
St. Louis, MO 63110
www.stlouiswheelchair.com
314-291-9900

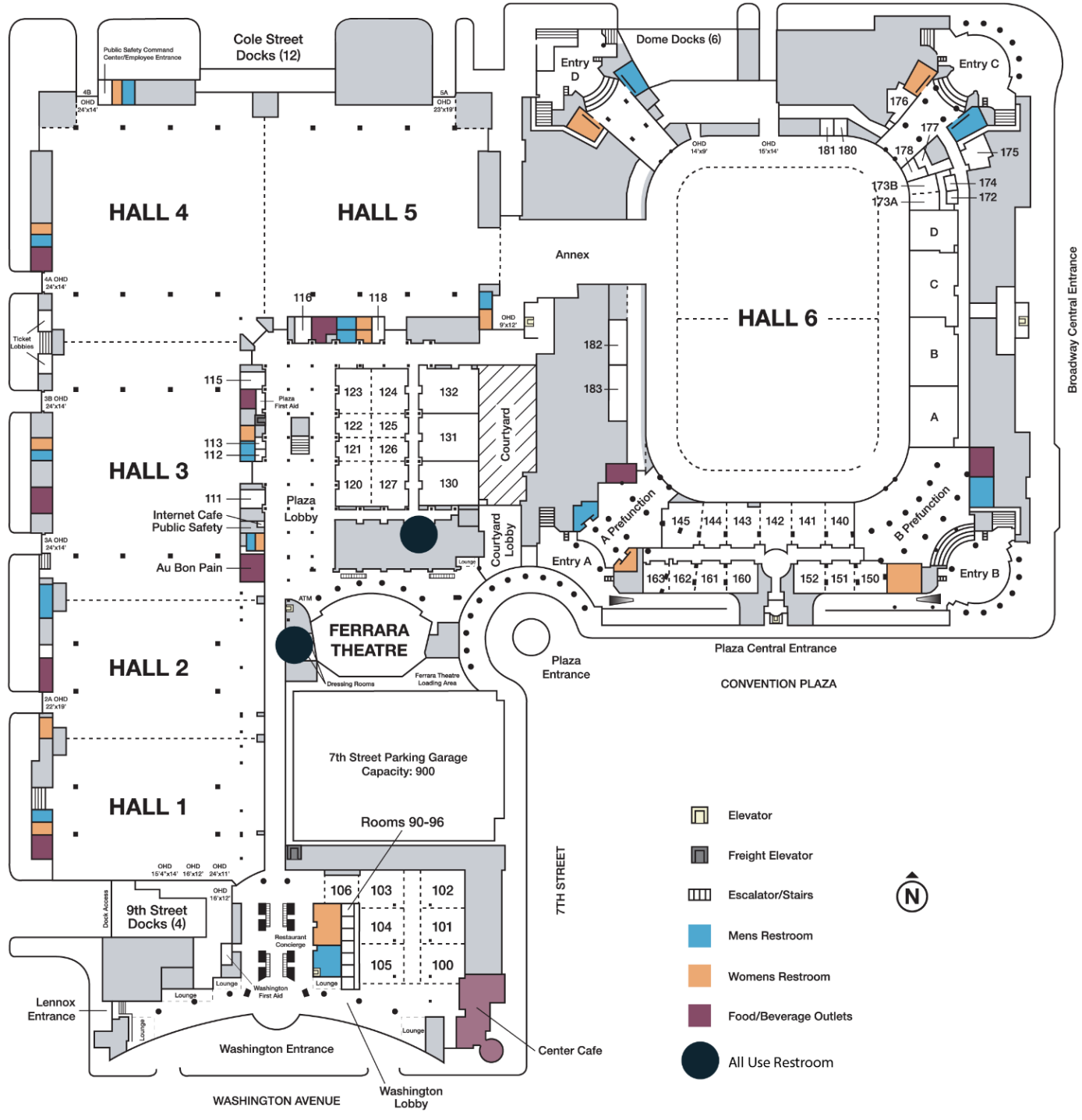
Missouri Medical Supply
8523 Olive Blvd
St. Louis, MO 63132
www.momedsupply.com
314-997-3600







Provider Plus, Inc.
7748 Watson Road
St. Louis, Mo 63119
www.providerplus.com
314-961-8500

MediEquip, Inc.
5845 S Lindbergh Blvd
St. Louis, MO 63123
www.mediequip.net
314-892-7000

MAPS

America's Center Level 1



-  Elevator
-  Freight Elevator
-  Escalator/Stairs
-  Mens Restroom
-  Womens Restroom
-  Food/Beverage Outlets
-  All Use Restroom



Broadway Central Entrance

7TH STREET

WASHINGTON AVENUE

America's Center

Level 2

